

## **Attachment 1: Evinrude Centre – Venue Procedures**

Please take time to read our guest procedures below for Sr Lakers Games being held at the Evinrude Centre Freedom Mobile Pad and Banquet Hall. This procedural document covers both Conditions of Entry and Fan Code of Conduct.

### **Conditions of Entry**

#### **Animals**

No pets or animals are permitted within the facility, excluding service animals or with prior written permission from arena management.

#### **Food and Beverage Policy**

For all Sr Lakers games played on the Freedom Mobile Pad and Banquet Hall there will be a strict no commercial outside Food and Beverage policy. Patrons however are welcome to enter the facility with an empty reusable drink container or a sealed bottle of water.

#### **Bag Checks and Security Measures**

To ensure guest safety, Evinrude Centre staff reserves the right to inspect any bags or articles prior to entering the venue and may refuse admittance of any items deemed hazardous. All Persons entering the Freedom Mobile Pad or Banquet Hall for Sr Lakers Games may be subject to a search, that may include pat downs, bag searches by performed and trained Security personnel. Guests are encouraged to leave belongings in a locked vehicle or at home whenever possible.

Noisemakers Musical instruments and any type of excessive noise-making devices are prohibited inside the Evinrude Centre. Any exceptions will be at the discretion of Arena Management

#### **Prohibited Items**

The Evinrude Centre and City of Peterborough makes every effort to accommodate guests as much as possible when it comes to allowing items that will enhance their experience inside the venue. However, the following items are prohibited at the Evinrude Centre:

- Aerosol cans
- Alcoholic beverages, illegal drugs or other drug paraphernalia

- Animals (except certified services animals)
- Clothing with offensive statements
- Coolers and ice chests
- Fireworks, flares, smoke bombs, sparklers, or any other non-approved pyrotechnic items
- Full face masks (i.e. balaclava)
- Gang colours or clothing
- Any commercial outside Food and Beverage products
- Any beverages other than a sealed bottle of water
  - Large handbags, knapsacks, etc. exceeding 16'x16'x8'
- Lasers or laser pointers
- Noisemakers (i.e. Gas powered horns, megaphones, whistles) not previously authorized by the Arena Management
- Offensive, political or other non-event related banners or signs – Banners are subject to Arena Management approval
- Oversized costumes, mascot apparel not previously authorized by the Arena Management
  - Parcels, packages or items the contents of which are not displayed
  - Professional cameras lense longer than 3" and/or video and audio recording devices of any kind (cell phone exempt)
    - Projectiles that can cause injury or disruption of a game or event
- Skateboards, rollerblades or roller shoes
- Streamers and confetti
- Squirt, pellet or paint guns
- Substances which are harmful to health or are highly flammable
- Toy Guns/Water Guns
- Weapons, chains, spikes, pocket knives or other illegal substances

Prohibited items also include any items that the judgment of Facility Management deems to pose a safety hazard or diminish the enjoyment of an event by other guests. Shirts and shoes are required to be worn at all times.

### **Ticket Holder Agreement**

Arena Management reserves the right to refund and/or refuse admission. When you enter the Evinrude Centre, you enter an area where photography, audio, and video recording may occur. By entering these premises, you consent to photography, audio recording, video recording and its/their release, publication, exhibition, or reproduction to be used for news, web casts,

promotional purposes, telecasts, advertising, inclusion on websites, social media, or any other purpose by The City of Peterborough, the Evinrude Centre and its affiliates and representatives. You release the City of Peterborough, its officers and employees, and each and all persons involved from any liability connected with the taking, recording, digitizing, or publication and use of photographs, computer images, video and/or or sound recordings. By entering the event premises, you waive all rights you may have to any claims for payment or royalties in connection with any use, exhibition, streaming, web casting, televising, or other publication of these materials, regardless of the purpose or sponsoring of such use, exhibiting, broadcasting, web casting, or other publication irrespective of whether a fee for admission or sponsorship is charged. You also waive any right to inspect or approve any photo, video, or audio recording taken inside the Evinrude Centre or the person or entity designated to do so. You have been fully informed of your consent, waiver of liability, and release before entering the event.

### **Fan Code of Conduct**

#### **Aisles and Aisle Etiquette**

For the safety and enjoyment of others, the Evinrude Centre asks that you please do not sit or stand in the aisles. Aisles must be kept clear at all times. While a game is in play, fans are asked to wait at the top or bottom of each seating section aisle until there is a break in play or performance. This is not only for the safety of our fans due to the possibility of a ball entering the stands, but also considered a courtesy to those who are seated. Please note that standing on seats and stepping over seats is also not permitted in the Evinurde Centre.

#### **Alcohol**

The Evinrude Centre and City of Peterborough are committed to promoting and ensuring responsible alcoholic beverage sales and use. Our goal is to create a safe, enjoyable, and family-friendly environment where alcohol service and consumption is managed thoroughly. Alcoholic beverages can only be purchased from authorized vendors once inside the Evinrude Centre and guests may not bring in or leave the facility with any alcohol. Upon request for proof of age, guests must produce an accepted and valid form of photo identification. Accepted forms of identification are:

- Ontario Driver's Licence with a photo of the person to whom the licence is issued
- A Canadian Passport • Canadian Citizenship Card with a photo of the person to whom the card is issued
- Canadian Armed Forces Identification Card • A photo card issued by the Liquor Control Board

of Ontario (LCBO), entitled Bring Your ID (BYID)

- A Secure Indian Status Card issued by the Government of Canada
- A Permanent Resident Card issued by the Government of Canada
- A photo card issued under the Photo Card Act, 2008

Guests may have no more than two alcoholic beverages in their possession at any time. Guests found with unauthorized alcohol can have their ticket confiscated and be removed from the Evinrude Centre without compensation.

The following may result in ejection from the Evinrude Centre and/or possible prosecution:

- Attempting to use fraudulent identification;
- Public intoxication;
- Purchasing alcohol for a minor;
- A minor attempting to purchase alcohol or found to be in possession of alcohol;
- Anyone found in possession of alcohol after being given a warning not to consume or purchase any.

### **Banners/Signs**

Guests are welcome to bring banners to the Evinrude Centre provided the signs do not interfere with the game, or a fellow guest's enjoyment of the game, and that they do not carry disparaging, commercial, political or obscene messages. Banners cannot block or cover any current building signage. All banners and signs will be allowed/disallowed at the sole discretion of the Evinrude Centre staff.

### **Code of Conduct**

The City of Peterborough and Evinrude Centre requests that all visitors be aware and comply with the Arena Division Facility Code of Conduct and facility information listed below:

- Respect all persons including children, youth, adults and staff at all times
- Enjoy your experience in this public facility by creating a positive environment for all participants and facility users
- Respect the facility as public property as well as the properats and rights of others
- Keep the facility clean and dispose of all litter in designated receptacles
- Patrons entering the premises assume all risks and dangers associated with all activities

and events

- All children 10 years of age and under must be accompanied by a responsible person of at least 14 years of age.
- The City of Peterborough is not responsible for lost or stolen items
- Alcoholic beverages are permitted only in licensed areas of the Facility
- No pets or animals are permitted within the facility, excluding service animals or with written permission from Arena Division Management
- No person shall smoke within a 9 metre radius of any entrance, exit or air intake for the facility as per By-Law 16-021.

Non compliance may result in ejection and/or disciplinary action against the responsible person(s).

Failure of guests to adhere to these policies may result in denial of admission to or immediate removal from the Evinrude Centre, without refund.

### **Emergency Evacuation**

All City of Peterborough personnel have been trained and instructed to assist guests in evacuating the Evinrude Centre. In the event of an emergency at the Evinrude Centre, guests are asked to remain calm and follow instructions given via the public address system, uniformed staff and security, police and medical personnel. During emergencies, guests should not use the elevators; instead, guests will be directed to exit the Evinrude Centre using the stairs, and may be assisted by staff using evacu-chairs, as required. Guests are encouraged to know their location inside the Evinrude Centre at all times, and identify at least two exits nearest to their seats/standing area.

### **Fan Interference**

For the safety and enjoyment of all, guests are reminded not to interfere with play or a player, coach or official during a game. Those who fail to comply with this policy may be subject to immediate ejection from the Evinrude Centre. Fans are welcome to keep any ball that may land in the seating area, as long as they do not interfere with the safety and concern of others.

### **In/Out Privileges**

Patrons will be permitted in/out privileges at the Evinrude Centre. Patrons must exit out any "open" gate and go through the proper exit protocols with staff. Upon Re-Entry patrons must have ticket to re-enter and are subject to the same conditions of entry as when doors opened at

the beginning of the event.

### **Lost and Found**

Items that have been found during an event can be turned in to any City of Peterborough Staff member. If you lost an item at an event, please call the Evinrude Centre Customer Service Office at 705-742-7777 x2577 to inquire about your lost item. After 30 days, items may be donated to non-profit charity organizations or disposed of at the discretion of Arena Management.

### **Objects Thrown in Seating Area**

For obvious safety concerns, guests are not permitted to throw any objects around or within the Evinrude Centre seating areas. Failure to adhere to this policy may result in ejection from the venue. Exceptions to this rule may apply at the discretion of Arena Management.

### **Game Disruptions**

Intentional and excessive disruptions to a game by guests will result in immediate removal from the venue and may result in charges being pressed.

### **Smoking**

The Evinrude Centre is a smoke-free building, including the arena and banquet hall facility. The use of electronic cigarettes or vapes is also prohibited from the venue. Anyone found smoking inside the Evinrude Centre will be ejected and may be subject to the maximum fines as per Ontario's Smoke-Free Act. In coordination with the City of Peterborough Smoking By-Law No person shall smoke or hold lighted tobacco within a nine (9) metre radius surrounding any entrance, exit, or air intake of the Evinrude Centre. A re-entry system is available for smokers during all events by using designated entry/exit points open for entry for that event and that has a staff member at it.

### **Trespassing**

Any fan venturing on the playing surface before, during or after an event will be subject to criminal prosecution under the Criminal Code.