



City of
Peterborough

To: Peterborough Transit Liaison Committee

From: Barry Wakeford, Director Transit Services

Meeting Date: June 20, 2024

Report: Technology Drive Passenger and Business Survey, Report Number PTLC24-006

Subject

A Report to inform the Peterborough Transit Liaison Committee on the survey conducted with the Route #10 “Technology” passengers and businesses.

Recommendation

That the Peterborough Transit Liaison Committee approve the recommendation outlined in Report PTLC24-006, dated June 20, 2024, of the Director, Transit Services as follows:

That the Report PTLC24-006 and the presentation be received for information.

Executive Summary

- Route #10 “Technology” provides service to passengers to and from the downtown terminal to the industrial area along Neil Drive and Technology Drive, this route also travels along Lansdowne Street and George Street.
- Staff communicated with the riders and businesses serviced by Route #10 “Technology.”
- The feedback to the survey passenger and business regarding the Route #10 “Technology” was positive. Transit will continue to monitor service levels and adjust as required.

Background

Route #10 “Technology” provides service to passengers to and from the downtown terminal to the industrial area along Neil Drive and Technology Drive, this route also travels along Lansdowne Street and George Street.

There are three morning runs between 5:55 a.m. and 7:55 a.m., another four afternoon runs from 2:15 p.m. and 4:55 p.m. and an evening trip, added in November 2023, at 10:40 p.m.

In May, Staff rode on the bus and had discussions with passengers about their transit needs. Riders were asked if they wanted any changes or saw a need to increase the service. The consensus was that they were happy with the service, and they didn't see any need for changes at this time.

Calls were also made to several businesses in the area. Of those who responded none asked for changes or an increase to service.

Engagement and Consultation

Staff communicated with the riders and businesses serviced by Route #10 “Technology.”

Strategic Plan

Strategic Pillar: Governance & Fiscal Sustainability

Strategic Priority: Support a culture of continuous improvement, safety, and innovation to enhance cost effective delivery of City programs and services.

This report fits the Strategic Priority by recommending the continuation of a City service the residents depend on.

Budget and Financial Implications

There are no budget and financial implications associated with this report.

Conclusion

The feedback to the survey passenger and business regarding the Route #10 “Technology” was positive. Transit will continue to monitor service levels and adjust as required.

Submitted by,

Barry Wakeford
Director, Transit Services

Contact Name:

Barry Wakeford
Director, Transit Services
Phone: 705-742-7777 Ext. 2879
Toll Free: 1-855-738-3755
Email: bwakeford@peterborough.ca