

Frequently Asked Questions

1. What is the username and password?

Username: **Social Services Guest**

Password: It is posted in reception or PERC and changes as needed.

2. Where can I log in?

Reception on first floor

PERC on second floor.

3. Why can't I log in?

Check the username and password. Check your devices settings.

4. I still can't log in?

Make sure you have selected **I agree**.

5. I am still having trouble logging in!

Try logging out of the network and logging in again.

6. Why can't I see the website I'm trying to visit?

Some sites are blocked.

7. Why is the connection slow?

Try moving to another location (i.e. PERC or reception)

8. Is there a time limit?

You could be limited to 1 hour.