



City of Peterborough

Media Release

FOR IMMEDIATE RELEASE

June 29, 2011
Peterborough, ON --

With the resumption of Canada Post mail delivery, the City of Peterborough Social Services Division wishes to advise its clients and community partners of the following details regarding its Ontario Works payments:

- The July 1st Ontario Works payments (cheques or direct deposit statements, as well as drug and dental cards) will be delivered by Canada Post this week in time for June 30, as July 1 is the Canada Day holiday and the Social Services Office will be closed.
- To confirm that the July 1st payment has been produced, Ontario Works clients are requested to access the automated cheque and personal case file information by calling the Interactive Voice Response (IVR) system at 1-800-808-2268. If any questions arise after the IVR system is checked please contact your case manager.
- All client letters and any payments that have been left for pick up due to the postal strike have been delivered to Canada Post, unless arrangements were previously made with Social Services staff.

This information is also available on the City of Peterborough website at www.peterborough.ca.

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For further information please contact the undersigned:

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