



# City of Peterborough

## Media Release

### FOR IMMEDIATE RELEASE

May 27, 2011  
Peterborough, ON --

As a result of the 72 hour protocol between Canada Post and its union, the earliest disruption of mail delivery could occur on Tuesday, May 31. Based on this information, the City of Peterborough Social Services Division wishes to communicate the following:

The June 1 payments (cheques or direct deposit statements, as well as drug and dental cards) will be delivered by Canada Post on Monday, May 30, 2011. For clients who receive their Ontario Works payments through direct deposit, payments will continue to be deposited into their bank accounts as usual on June 1.

"We have received assurances from the local Canada Post depot that the June 1 Ontario Works payments will be processed over the weekend and be delivered within the City and County on Monday" says Linda Mitchelson, Manager of Social Services. "We want to limit the inconvenience to our clients so they do not have to pick up their payments on June 1."

To confirm that a payment has been produced, Ontario Works clients are requested to access the automated cheque and personal case file information by calling the Interactive Voice Response (IVR) system at 1-800-808-2268. If any questions arise after calling the IVR system or if you experience any difficulties with receiving your cheque please contact your case manager.

This information is also available on the City of Peterborough website at [www.peterborough.ca](http://www.peterborough.ca).

For further information please contact the undersigned:

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